



**MATA SUNDRI COLLEGE FOR WOMEN**  
**UNIVERSITY OF DELHI**  
**MATA SUNDRI LANE, NEW DELHI-110002**

**PHONE: 23237291**



**Ref. No: MSC/ADMN/325/2022-1189**

**Date: 03/03/2022**

**NOTICE INVITING TENDER (NIT)**  
**FOR 100 MBPS INTERNET LEASED LINE AND SIP PRI LINE**

The Mata Sundri College for Women (University of Delhi), New Delhi invites online bids under two bid systems (Technical bid and Financial Bid) from the reputed Internet Service Provider Agencies/Companies for the **installation of Unmanaged 100 Mbps (1:1) uncompressed and unshared leased line for uninterrupted connectivity in optical fiber and SIP PRI Line for the use in Mata Sundri College for Women campus.**

The details of tender documents with complete terms and conditions are available on Mata Sundri College for Women (University of Delhi), Website: [www.mscw.ac.in](http://www.mscw.ac.in).

Description	Last Date & Time for submission of tenders	Date for opening of Technical and financial Bids
100 Mbps Internet Connectivity Leased Line (OFC) (1:1 Uncompressed and unshared) Link Type- Unmanaged Router- Not Required	11 <sup>th</sup> March, 2022 at 4:00 PM	14 <sup>th</sup> March 2022
Provisioning of landline and <b><u>SIP PRI Line</u></b> 30 Channel	11 <sup>th</sup> March, 2022 at 4:00 PM	14 <sup>th</sup> March 2022

*Submitted to:*

**Principal,**  
**Mata Sundri College for Women, (University of Delhi)**  
**Mata Sundri Lane, New Delhi-110002**

Bid must be submitted in sealed envelope super scribed with **“Bid for Internet Leased Line and SIP PRI Line”**.

The bids shall be opened on 14<sup>th</sup> March, 2022 at 11:00 a.m.

### **Bidding Procedure**

Bids are invited in Two Bids System i.e. (1) Technical and (2) Financial.

Technical and Financial bids should be sealed separately and enclosed in a sealed envelope clearly indicating separately "**Technical Bid for Internet Leased Line and SIP PRI Line**" and "**Financial Bid for Internet Leased Line and SIP PRI Line**" addressed to Principal, Mata Sundri College for Women, (University of Delhi), Mata Sundri Lane, New Delhi-110002

1. Sealed quotations shall be received not later than 4.00 P.M. on 11<sup>th</sup> March, 2022. No bids will be accepted after this date & time under any circumstances. The College will not be responsible for any postal/courier delay and for reasons beyond control of the College.
2. Technical bids of all the tenderers will be opened on pre scheduled date, time. The financial bid will be opened after evaluation of the technical bid. Financial bid of only those meeting the requirement of the College will be opened and no representation in this regard will be entertained. The date, time of opening of financial bid will be communicated later.

### **Scope of Work**

Offers are invited under two bids system from “Authorized Class A ISPs” for 100 Mbps (1:1) Leased Line Internet connection on Fiber for a period of one year as per technical specifications stated below:

<b>S. No.</b>	<b>Product</b>	<b>Quantity</b>
1	100 Mbps (1:1) Leased Line Internet connection on Fiber Optic Link Link Type- Unmanaged Router- Not Required	1
2	IP Address	Nil
3	Provisioning of landline and SIP PRI Line	30 Channels
4	Duration	One Year
	*In case services during the work award years are found to be non-satisfactory, the College has rights to terminate the contract with one month notice.	

1. The lease line from category “A” ISP (license from Govt. of India) should only be commissioned.
2. 100 Mbps committed bandwidth **and SIP PRI LINES** is required at any point of the time.
3. The Fiber Optic link to the campus should be on a ring to provide redundancy.
4. Bidder should provide the tool to monitor the bandwidth / network performance

5. Bidder should ensure that the local loop provisioning does not violate regulations as laid by Government of India / TRAI in respect of such links / networks.
6. Installation of 100 Mbps internet leased line is the sole responsibility of the vendor.
7. Bidder should be responsible for provisioning end-to-end solution.
8. The bidder should have Toll Free number for fault registering within India and should provide support on 365 x 24 x 7 basis.
9. The bidder should provide all necessary equipment for connectivity.
10. The vendor has to provide onsite support, when required.
11. Vendor has to mention the escalation procedure and matrix for customer complaints.
12. The vendor has to ensure minimum 99.50% uptime per quarter for the connectivity.
13. Any fault in the internet connectivity will need to be resolved by the vendor.

### **Pre-Qualification Criteria for 100 Mbps Internet Lease Line**

The Eligible bidder should satisfy the below mentioned criteria and should submit valid documentary evidence for the below mentioned points:

1. The bidder should be a company registered under the Companies Act, 1956 and should have been in the business for more than 10 years. The following documents may be submitted in support:
  - a. Copy of Certificate of Incorporation,
  - b. Copy of Memorandum & Articles of Association
2. The bidder should have an average turnover of Rs. 20 Lakhs or above in Internet/ISP Business during audited financial years 2018-19, 2019-20 and 2020-21 and submit the following:
  - a. Certification from a Chartered Accountant (CA) / firm of CAs certifying turnover in the financial years 2018-19, 2019-20 and 2020-21. A copy of the audited annual accounts for these years.
  - b. Copy of GST Certificate.
  - c. Copy of PAN Card.
3. Bidder must be Category "A" ISP.
4. The bidder should have an NLD / ILD License, issued by Govt. of India.
5. Bidder has to submit their clientele list.
6. The bidder must have single fully functional Network Operating Centre contact support center with 24 X 7 supports. With Toll Free number for fault registering within India, operating on 365x24x7 basis. Bidder should have ISO 9001:2008 Certification or Higher. Copy of the same to be submitted
7. The bidder should have multiple connectivity from various service providers at their end in order to avoid the break of services.
8. The bidder should have executed (during last 5 years) at least one project for implementation of internet bandwidth of capacity 100 Mbps.
9. Bidder should have online tools to monitor the link performance.
10. Single point of contact for troubleshooting or a helpdesk team will function as a single point of contact for all sorts of problem for this system or for the complete setup.
11. Bidder should have an office in Delhi/NCR.
12. Bidders can seek clarifications, raise technical queries etc. related to Tender by 07-03-2022 via email to [matasundricollege.du@gmail.com](mailto:matasundricollege.du@gmail.com) and for financial queries e-mail to [manjitsinghmisc@gmail.com](mailto:manjitsinghmisc@gmail.com). The reply to clarifications sought or queries raised will be replied within 3 days by 10-03-2022 and uploaded on the website of the college under

Based on this the bidders may submit bids as prescribed by the due date the time. No clarifications in any other form will be provided.

**Following information must accompany the financial bid:**

1	Name, address and telephone number of the firm/company	
2	Name of the contact person and contact details (mobile/telephone number etc.)	
3	Name of the Bank and full address	
4	Bank Account Number	
5	PAN & GSTIN (Attach self-certified copy)	
6	Valid self-certified copy of authorization from OEM	
7	Copy of Partnership Deed/ Certificate of registration of company or any other document evidencing registration of the bidder	
8	Number of Years of Experience	
9	Provide the previous PO's of the same items work executed during last three years (attested copies of the Orders to be enclosed)	
10	List of service centers, nearest location of support center.	
11	Turnover of the bidder in the financial years: 2018-19 2019-20 2020-21 Please attach CA certified copy of the turnover.	
12	ISO 9000 Certification (please attach certified copy)	

I /We hereby certify that the information furnished above is full and correct to the best of my/our knowledge.

Signature of the authorized Signatory

Date:

Name:

Place:

Office Seal.

## **TERMS AND CONDITIONS**

1. The financial bid should be valid for a period of not less than 60 days from the date of opening of bid. The leased line is to be delivered & installed within a period of 4 weeks from the date of issue of Purchase Order (PO) by the College.
2. Sealed bid can be sent either by post or by messenger. The responsibility of delivery of bid lies entirely with the bidder.
3. In the event of dispute, Principal, MATA SUNDRI COLLEGE FOR WOMEN, (UNIVERSITY OF DELHI) shall be the sole arbitrator and her decision shall be final and binding on both the parties.
4. MATA SUNDRI COLLEGE FOR WOMEN, (UNIVERSITY OF DELHI) does not bind itself to accept the lowest or any other offer and reserves the right to accept or reject any or all the offers either in full or in part without assigning any reason.
5. Payment for installation and commissioning will be made within one month from the date of satisfactory completion of job.
6. Leased line rental Payment will be made on quarterly basis, only after the completion of each quarter and on submission of GST compliant invoice.
7. Leased line rental Payment will be paid only if required SLA as stated above is met.
8. Delivery, installation and commissioning should be done within 4 weeks of confirm order.
9. Standard LD clause for delay in supply/completion of job @ 2% per week subject to max 10% will be applicable.
10. Receipt of material is subject to inspection.

**PROFORMA FOR FINANCIAL BID for Internet lease line**

<b>S. No.</b>	<b>Particulars</b>	<b>Duration</b>	<b>All Inclusive Price (INR) for 1 year</b>
1	Installation and Commissioning		
2	Annual Rental for 100 Mbps (1:1) Internet leased line as per specified technical details and as per scope of work	1 Year	
*It is compulsory to submit the both above prices separately			
<b>Total</b> (Rupees.....)			

**PROFORMA FOR FINANCIAL BID for SIP PRI Line**

<b>S. No.</b>	<b>Particulars</b>	<b>Duration</b>	<b>All Inclusive Price (INR) for 1 year</b>
1	Installation and Commissioning		
2	Monthly Rental for SIP PRI LINE as per specified technical details and as per scope of work	1 Year	
*It is compulsory to submit the both above prices separately			
<b>Total</b> (Rupees.....)			

Please note the price should be inclusive of all taxes/charges and installation at MATA SUNDRI COLLEGE FOR WOMEN, (UNIVERSITY OF DELHI). The discount, if any should be mentioned herein and nowhere else. Total Cost (all inclusive) of quantity mentioned above (in words):

\* The bidder must bid for one year.

We accept that the rate quoted above shall remain valid for a period of 60 days from the last date of the tender document i.e. 60 days from 11<sup>th</sup> March, 2022. It is certified that the rates quoted above are not more than the rates charged from any Central / State Govt. Department / Institution / DGS&D etc.

(Signature and seal of the Bidder)