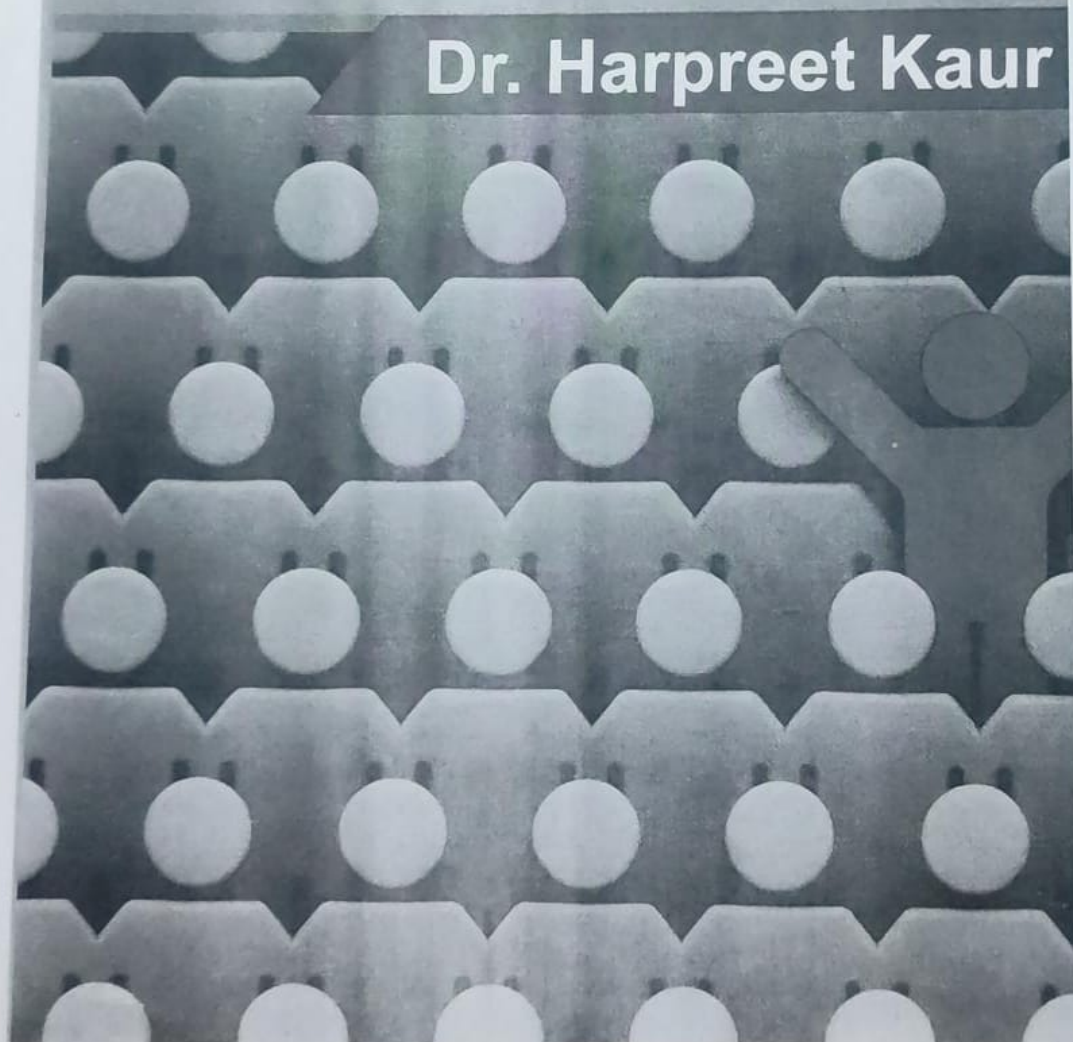


Book 52

# Governance and Citizenship

Dr. Harpreet Kaur



# GOVERNANCE AND CITIZENSHIP

**Prof. Harpreet Kaur**

*Principal*

*Mata Sundri College for Women*

*University of Delhi*



**KITAB MAHAL**



First Edition : 2020

ISBN : 978-81-225-0702-7

### SELLING AGENTS

**1. Kitab Mahal Publishers**

4655/21, Ansari Road (G. F.)

Daryaganj, New Delhi-110002

Phone : 011-23273230/43526875; +91 9810669341

Email : kitab\_mahal@hotmail.com

**2. Kitab Mahal Distributor**

HIG-34, Ist Floor

3, Circular Road

Allahabad-211001

Phone : 0532-2424154, +91 9956068603

**Price : ₹295.00**

---

**Published By :** Kitab Mahal, 4655/21, Ansari Road, (G. F.) Daryaganj, New Delhi-110002

Phone : +91 9350075776 Email : kitabmahalpublishers@gmail.com

Visit : [www.kitabmahalpublishers.com](http://www.kitabmahalpublishers.com)

**Printed by :** Avatar Offset, 43/2, Site-IV, Sahibabad Industrial Area, Ghaziabad (U.P.)



## Preface

---

The concept of governance has emerged as a global concern and is being used in the political and academic discourse. Governance comprises of complex mechanism, processes and institutions that work with the objective to articulate the interests of citizens and groups. It is a process that is dynamic and has to accommodate the conflicting considerations of the civil society.

The concept of state and government is not synonymous but complementary to each other. The government is the mirror of the state and has the responsibility of governing the affairs of the state. Formal government structures are means by which decisions are arrived at and implemented.

Good governance is an accepted principle of international and domestic law. Good governance in a democratic framework is associated with the efficient, effective and responsive system of administration. In simple terms, good governance is participatory, equitable and responsive. The concept of good governance has to be in tune with the social, political and economic milieu of the country as well as take into consideration the international environment.

The book deals with the concept of Good Governance in the Indian context. The crisis of Environmental Governance has to be seriously encountered. The public institutions need to be reinvigorated and move towards a citizen-centered administration. The introduction of Citizen Charter ensures accountability in a larger sense in relation to public satisfaction and responsive delivery of services. To be good, the government should be open and ready to provide information. Corruption in the polity leads to a lot of problems like, delivery of inferior goods and services, neglect of basic needs, distortion of fair competition etc. and so, anti-corruption measures should be taken to address problems widespread in the Indian polity and cleanse the entire system. Moreover, grassroot institutions like the Panchayati Raj, if empowered, can go a long way to ensure political participation, make people aware of their rights



(iv)

## Governance and Citizenship

and enhance the quality of life. Infact, the crisis in governance calls for redefinition of the role of government, with focus to make it responsive, transparent and have speedy public grievance redressal system.

The book elucidates the concept of governance and various other related issues. It is a humble effort to deal with the concepts with an objective to benefit the academic fraternity. Suggestions are welcome.

**Prof. Harpreet Kaur**

harpreetjaswal5@gmail.com